

## Customer Questionnaire for Lead and Copper Testing of Drinking Water in the City of Rockford

The City of Rockford Water Supply is required to do Lead and Copper testing at least every three years at different locations within our distribution system. In order to compile a database of the materials used in our customer's service lines and plumbing required by our sampling plan, please take a few minutes to complete and return this questionnaire. By doing so, we will credit your water utility account \$5.00.

Return to:

City of Rockford

PO Box 403

Rockford, IA 50468

Or

City of Rockford Drop Box

We thank you for your cooperation in helping us with this to continue to serve clean and safe drinking water to our customers.

### Contact Information

Name of Person filling out this questionnaire: \_\_\_\_\_

Phone Number should we have questions: \_\_\_\_\_

### Property Information

Address (use separate sheet for each property): \_\_\_\_\_

Type:  Single Family

Multi-Family

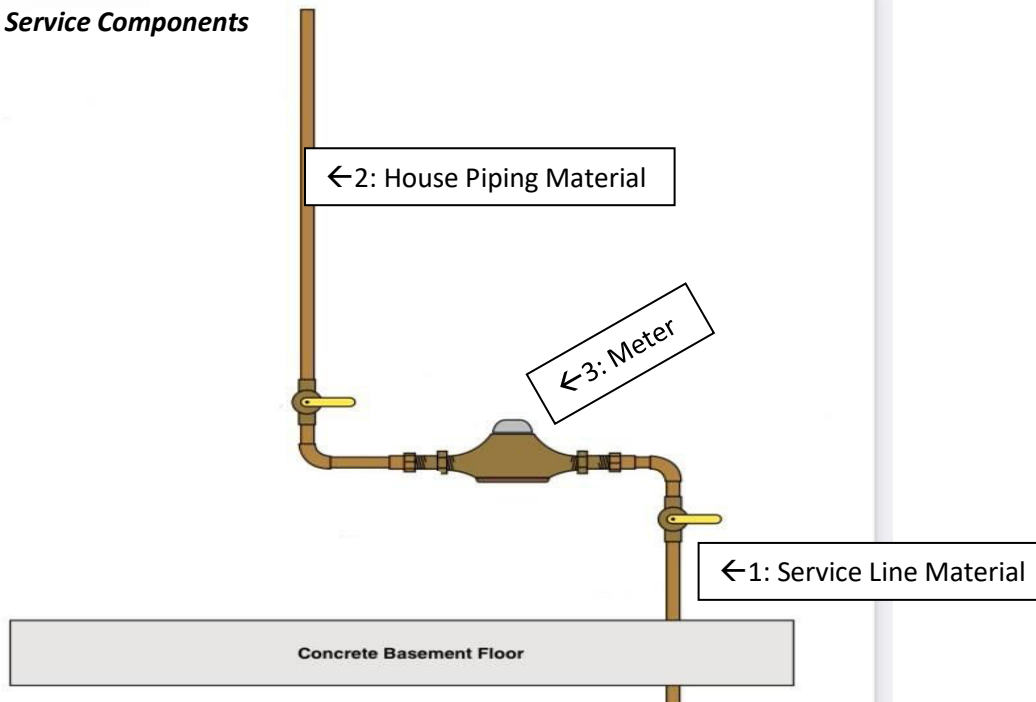
Commercial

Industrial

Year Built:  Before 1988

After 1988

### Water Service Components



**USE THIS TEMPLATE TO ANSWER QUESTIONS ON BACK OF SHEET.**

**Materials List**

1. What material is your service line (1) made of? (Check all that apply)  
Lead      Copper      Galvanized steel      P.E. (polyethylene)
2. When was the service line going into your house or business installed?  
Before 1988      After 1988
3. What material are the pipes in your house or business made of (2)? (Check all that apply)  
Lead      Copper      Galvanized      PVC      PEX
4. How old are the pipes inside your house?  
Installed before 1988      Installed after 1988
5. Do you have a water softener or a whole home water purification system or any other treatment device installed in your house or business?  
Yes      No
6. If you answered yes to question 5, do you have an untreated, cold water kitchen or bathroom faucet?  
Yes      No
7. If your home or business meets the criteria for lead and copper sampling, would you be willing to participate in this testing? During testing, a Water Supply Employee would bring an empty bottle to your house, provide you with documentation and instructions on collecting the sample, and pick it up the next morning. Sampling frequency is typically every three years.  
Yes      No

**Thank you for participating in this survey; the data collected will allow us to provide accurate sampling and test results to determine the level of lead and copper found in our homes and businesses and to make appropriate treatment changes to lower or eliminate lead or copper leaching from service lines, plumbing, and fixtures in our customers' homes and businesses.**

**If you have any questions about this survey, please contact:**

**Dan Paulus  
(641) 420-8538**

**Or:**

**Randy Schweizer  
(641) 330-0057**