

City of Rockford

206 W. Main Ave.
P.O. Box 403
Rockford, IA 50468

Phone (641) 756-3718 FAX (641) 756-3730

APPLICATION FOR UTILITY SERVICES

DATE: _____ ACCOUNT NUMBER: _____

ACCOUNT HOLDER: #1 _____ SOC.SEC# _____ DOB: _____

OTHER ADULT OCCUPYING HOME:
#2 _____ SOC.SEC# _____ DOB: _____

CHILDREN OCCUPYING HOME:
#1 _____ DOB: _____
#2 _____ DOB: _____
#3 _____ DOB: _____

Total number of persons that will be living at this residence _____

(Circle One) Are you... Renting or Purchasing? Landlord: _____

ADDRESS FOR SERVICE: _____

BILLING ADDRESS (if different from above): _____

TELEPHONE NUMBER: _____ Cell: _____

MOST PREVIOUS ADDRESS: _____

PRESENT EMPLOYER #1 _____ Phone: _____

PRESENT EMPLOYER #2 _____ Phone: _____

I hereby apply for utility service for the premises listed above **beginning** _____, pursuant to the rules of the utility. I acknowledge that all statements given above are honest and accurate to the best of my knowledge. I agree to pay all bills rendered by the utility until I give notice to the utility to discontinue services and agree that late penalties will be assessed on any unpaid balances after the due date shown on the bill.

Signed: _____, Applicant

A deposit intended to guarantee payment of bills is required for establishment of services. This shall be determined from the highest billed consumption during the last 12 months of occupancy at residence for electrical customers. A new or additional deposit may be subsequently required if the deposit is refunded or found insufficient and the account becomes marked by untimely payments. Renters are required to provide an additional \$100 water deposit. Property owners may request their deposit back after 12 months of no late payments. Deposits will be refunded to renters upon complete payment of the final bill.

DEPOSIT PAID:
ELECTRIC _____ DATE _____ METER READ _____
WATER _____ DATE _____ METER READ _____

City of Rockford

206 W. Main Ave.

P.O. Box 403

Rockford, IA 50468

Phone (641) 756-3718 Fax (641) 756-3730

UTILITY ACCOUNT INFORMATION

Bills should be paid as soon as possible after receipt to avoid penalty. Your bill will indicate a TOTAL amount which you should pay BEFORE the 20th of each month. Your bill will indicate a DELINQUENT amount which you should pay AFTER the 20th of each month. A penalty of .015% of the current balance will be assessed on any unpaid balances after the due date.

Failure to receive a bill does not release customer of liability for payment.

In an effort to keep our town clean, Resolution #2012-13 adopting mandatory garbage collection by Jendro Sanitation was passed in September 2012. Please have your garbage on your front curb by 7:00 a.m. each Monday morning. Orange bags may be purchased at City Hall or Express Mart for \$1.60 per bag or \$8.00 for a package of five. **Garbage must be in orange bags to be picked up.**

DISCONTINUANCE OF SERVICE FOR NON-PAYMENT

Failure to pay a bill may result in the discontinuance of utility services. A customer will be given an opportunity to appeal the reason for discontinuance. Postponement of the shut-off is also possible if discontinuance would cause a serious health hazard. All appeals and postponements shall be a decision of the City Council. A 48 Hour Disconnect Notice will be hand-delivered to property location. Failure to settle bill within 48 hours of delivery results in discontinuance of services. A \$50 (\$25/water, \$25/electric) reconnect penalty will be added in addition to the delinquent portion of the utility bill before service will be restored during working hours or a fee of \$180.36 for after hours.

SERVICES PROVIDED BY THE CITY OF ROCKFORD

Utility bills received from the City of Rockford include water, sewer and garbage services. The City offers recycling to help reduce waste transported to the landfill. To meet the needs of those wishing to recycle newspapers, magazines, cans, plastic bottles and cardboard, Jendro will pick up recycling on the 2nd and 4th Monday's of the month. Please put in a large plastic container and place next to your garbage. A container for recycling may be self-provided or bought through Jendro at 1-800-232-3525.

I understand the above information and agree to accept the terms for utility service.

Applicant: _____ Date: _____