

CITY OF ROCKFORD
OPEN ENROLLMENT FOR BUDGET BILLING

The City of Rockford, Iowa now offers a Budget Billing program to its customers to facilitate their payment of Utility bills. This program is available to **residential** customers only. It allows residential, single and/or multifamily unit customers to pay an equal monthly sum for their utility bills throughout the year based on their prior 12 month billing history.

AUTHORIZATION AGREEMENT FOR BUDGET BILLING

Account # _____ Service Address _____

Name _____ Telephone # _____

Email Address _____

I hereby authorize the City of Rockford to establish my account on a monthly billing cycle as an average of my prior 12 months billing history. This will reflect that average billing amount as the monthly amount to be paid each billing cycle.

This authorization shall remain in full force and effect until the City of Rockford has received written notification from me of its termination in such time and in such manner as to afford the City of Rockford reasonable opportunity to act on it. Upon termination of budget billing my account shall be paid in full regarding all sums owing through the Budget Billing program termination date.

The City of Rockford reserves the right to modify or terminate the terms of this agreement at any time.

CAPITAL IMPROVEMENT \$ _____

ELECTRIC \$ _____

GARBAGE \$ _____

SEWER \$ _____

SECURITY LIGHT \$ _____

WATER \$ _____

BUDGET \$ _____

Date

Customer Signature

Date

Staff Member Signature

BUDGET BILLING ELIGIBILITY REQUIREMENTS

- There has been 12 month consecutive billing history for the subject property
- The account is current at the time of application
- There has been no more than one late fee on the account within the last 12 month period
- There has been no NSF (non-sufficient funds) checks received
- The customer is the owner of the property and resides in the residence

ADVANCE CALCULATION OF PAYMENT

The residential customer may request the City to calculate the average payment plan amount prior to having it activated for the customer so that customer may determine if they would like to take advantage of the program.

METHOD OF CALCULATION

The City will take a 12 month billed amount and divide it by 12, and round up to the nearest dollar.

The City will review your account in December and July each year. Your account may be recalculated at either time and the City will notify you of your new Budget Billing amount. This will be beneficial for both the City and the customer to maintain the most accurate billing possible while maintaining a consistent payment.

CUSTOMER RESPONSIBILITY

- Make agreed payments monthly. If you pay less than your budget billing amount your account will accrue late fees and terminate Budget Billing Agreement.
- Review monthly statements received for purposes of confirming the estimated monthly payment.

NOTICE

- If the customer becomes delinquent or in arrears of this utility bill, the Budget Billing Plan will stop and the customer will not be eligible to be reconsidered for the program for the next 12 months.
- Budget Billing accounts are ineligible for time extensions or payment agreements.

ANY QUESTIONS? Please contact City Hall at (641) 756-3718